

Minutes of:	STANDARDS COMMITTEE
Date of Meeting:	20 August 2009
Present:	Councillors K S Briggs, R C A Brown, S Costello, Y Creswell, V D'Albert, D M Higgin and B Theckston
Independent Members:	A Brown, D Gremson, K Wainwright and A Withington (in the Chair)
Public Attendance:	There were no members of the public in attendance at the meeting.

S.193 DECLARATIONS OF INTEREST

There were no Declarations of Interest made at the meeting.

S.194 PUBLIC QUESTION TIME

There were no members of the public present to ask questions under this item.

S.195 MINUTES OF THE LAST MEETING

Delegated decision:

That the Minutes of the last meeting held on 28 May 2009 be approved and signed as a correct record.

S.196 STANDARDS HEARING PANEL – MINUTES

Delegated decision:

1. That the minutes of the meeting of the Standards Committee (Hearing Panel) held on 13 August 2009 be noted.
2. That the training to be given to the Member concerned be offered to all Members of the Council.

S.197 OMBUDSMAN COMPLAINTS

A report of the Monitoring Officer was submitted which summarised information on complaints against the Council received by the Ombudsman for 2007/2008 and 2008/2009.

Delegated decision:

That the report be noted.

S.198 CORPORATE COMPLAINTS AND COMPLIMENTS ANNUAL REPORT 2008/2009

A report which provided information on the number of complaints and compliments received during the financial year 2008/2009 was submitted for information.

Councillor Creswell asked Members to ensure that any complaints/compliments referred directly to them should also be directed through the 5353 Customer Care Line to ensure that they were logged and monitored.

Delegated decisions:

1. That the report be noted.
2. That outstanding information under Paragraph 6.1 of the report be forwarded to Members when it becomes available.

S.199 STANDARDS ISSUES

There were no matters raised under this item.

**A WITHINGTON
Chair**

(Note: The meeting started at 7.00 pm and ended at 7.35 pm)